



## Students' Rights

1. A BMV licensed and competent instructor, who is knowledgeable about the driver training school curriculum and traffic safety issues.
2. Experience driver education training in a positive, informative, interesting, and challenging manner.
3. To be treated in a courteous, civil, and respectful manner.
4. Attend class in a clean, secure, fully equipped classroom or to participate in a quality online classroom experience.
5. Practice driving in a vehicle that is clean, safe, and fully functional under Indiana law and BMV requirements.
6. Each student and parent has the right to view the school and instructor license.
7. Subject to space requirements, a school must allow parental attendance at classroom training. However, parents must not intervene nor interfere while the session is in progress.
8. Students and parents have the right to submit a complaint with the BMV regarding problems associated with a driver training school or instructor. An email detailing the issue may be sent to [DriverEducation@bmv.in.gov](mailto:DriverEducation@bmv.in.gov). Complaints may also be mailed to: Indiana Bureau of Motor Vehicles, Attention: Driver Education, 100 North Senate Avenue, Room N481, Indianapolis, Indiana 46204.

## Students' Responsibilities

1. Be attentive during instruction without such distractions as cell phones, and/or any electronic devices that may interfere with training.
2. Treat the instructor and all others in the class with courtesy and respect.
3. Respect the property of the driver training school.
4. Drive safely and in accordance with all laws, regulations and directions from the instructor.